

Floortech Systems
PO Box 115,
Mount Hawthorn
WA 6016.

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16/04/2012

Dear Scott,

S&J Koncz Floortech System –

I would like to convey my sincere thanks for the advice and quality of workmanship you and your team has displayed on our home.

When planning any project there are many things to consider, the most important is choosing the main contractors to carry out work.

From the beginning your eagerness to assist, gave me the impression of a company that was both professional and customer focussed, even though this project was a one off as an owner builder.

This impression was reinforced with the way you communicated prior to the works commencing and during.

The team under Carl on site are also a credit to your company. They offered advice and guidance throughout and nothing was too much trouble.

Floortech Systems, in my opinion as a customer and as an Engineer, produces a high quality product.

I can say this with some conviction through my previous experience as a Nuclear Engineer in the UK for 20 years.

Thank you very much for all your help and assistance.

Kindest regards,

[Handwritten signature]

[Faint, illegible text]